

Nazarbayev University-KIMEP University

**INSTITUTIONAL RESEARCH FORUM: USING DATA TO SUPPORT  
ACADEMIC QUALITY, PLANNING AND DECISION MAKING IN HIGHER EDUCATION**

*Nazarbayev University, 53 Kabanbay batyr Ave, Nur-Sultan city, Kazakhstan*

*Venue: Ballroom Right, Block C2, 3<sup>rd</sup> floor*

**PROGRAM**

**Day 1, Thursday, October 10, 2019**

8.30 – 9.00 Registration

9.00 – 9.10 **Welcoming address**

Loretta O'Donnell, Vice Provost, Nazarbayev University  
Nurilya Shakhanova, Director, Office of Quality Assurance and Institutional Research, KIMEP University

9.10 – 10.40 **Panel session #1**

- *“Data-driven decision making: costs and benefits”*
- Loretta O'Donnell, Vice Provost, Nazarbayev University
- *“Satbayev University experience: Big data analyses for further actions”*
- Rinat Iskakov, Provost, Satbayev University
- *“Collection and Processing of administrative data in the National Educational Database”*
- Azat Tishtybayev, Director, Educational Statistics and Information Systems Support, JSC “Information-Analytic Center”
- TBC Head of the Higher and Graduate Education department, Ministry of Education Science
- Moderator – Felly Chiteng Kot, Head of the Institutional Research and Analytics, Nazarbayev University

10.40 – 11.00 COFFEE-BREAK

11.00 – 11.30 **Presentation #1**

*Introduction to Institutional Research and Overview of Nazarbayev University IR projects*

By NU Institutional Research and Analytics team

(Felly Chiteng Kot, Head; Aigerim Baikenova, Data Reporting Officer; Banu Myrzatay, Survey Coordinator; Yerbolat Assylbek, Data analyst)

Day 1, Thursday, October 10, 2019

12.00 – 12.30 **Presentation #2**

*Overview of KIMEP IR activities*

By Aisha Akhmetbayeva, Coordinator, Office of Quality Assurance and Institutional Research, KIMEP University

12.30 – 13.30 **LUNCH-BREAK**

13.30 – 15.00 **Panel session #2 (session in English)**

○ *“International Accreditation, Evaluation and Quality Enhancement Processes: Implications for Institutional Research and Analytics”*

- Duncan Priestley, General Director of Institutional Effectiveness, Nazarbayev University

○ *“What is the effect of Institutional Research on University Practitioners ”*

- Anar Ibrayeva, Director, School of Liberal Arts, KazGUU &
- Henk Frencken, Educational Advisor ICLON, Graduate School of Teaching, Leiden University

○ *“SDU Institutional Research Experience: Response to Challenges”*

- Saule Burbekova, Head, Academic Quality Assurance division, Suleiman Demirel University
- Bibish Ashayeva, Specialist, Academic Quality Assurance division, Suleiman Demirel University
- Moderator – TBD

15.00 – 15.30 **COFFEE-BREAK**

15.30 – 17.00 **Panel session #3 (session in English)**

○ *Trends of data driven decision making in higher education*

- Ali Ait Si Mhamed, Associate Professor, Graduate School of Education, Nazarbayev University
- Kaidar Nurumov, Data Expert, Graduate School of Teaching, JSC “Information-Analytic Center”
- Rita Kasa, Assistant Professor, Graduate School of Education, Nazarbayev University
- Samazhan Umirzakov, Vice Rector for Academic Affairs, Narxoz University
- Timur Buldybayev, Director of the Department of Applied Research and Development, JSC “Information-Analytic Center”
- Zakir Jumakulov, Director of Research Institute at Graduate School of Education, Nazarbayev University

Day 2, Friday, October 11, 2019

09.00 – 10.30

**Group discussions**

*Venue: Ballroom Left, Block C2*

*Forum participants will be divided into groups to discuss IR related questions & issues.*

Moderator – Nurilya Shakhanova, Director, Office of Quality Assurance and Institutional Research, KIMEP University

10.30 – 11.00

COFFEE-BREAK

11.00 – 11.45

**Presentation #3**

*Venue Ballroom Right, Block C2*

○ *“Ranking of universities by employers”*

- Olzhas Ordabayev, Deputy Chairman, National Chamber of Entrepreneurs “Atameken”

11.45 – 12.30

**Presentation #4 (session in English)**

○ *“Gender audit as an IR tool to develop gender equity in higher education”*

- Jenifer Lewis, Associate Professor, Graduate School of Business, Nazarbayev University
- Anna CohenMiller, Assistant Professor, Graduate School of Education, Nazarbayev University

12.30-14.00

LUNCH-BREAK

Day 2, Friday, October 11, 2019

14.00 – 15.30    **Panel session #4**

- *Institutional research as a key factor in changing the quality of education*
- Skiba Marina, Acting Vice-Rector for Academic Integrity, Narxoz University:
- *Data and tools to ensure and enhance academic quality*
- Yermek Alimzhanov, Head of Academic Quality Assurance, University of International Business
- *E-monitoring and monitoring of customer satisfaction as tools to improve academic quality: the experience of EKSTU. D. Serikbayev*
- Nailya Duzkeneva, Head of External Assessment and Quality Management, Eastern Kazakhstan State Technical University
- *Experience in using institutional research to improve the quality of educational services*
- Assel Imasheva, Deputy Head, Department of Planning and Organization of Educational Process, Saken Seifullin University (Kazakh Agrotechnical University)
- Moderator – Nurilya Shakhanova, Director, Office of Quality Assurance and Institutional Research, KIMEP University

15.30 – 16.30    **Closing ceremony**